








































New standard for digital onboarding



















FROM APPLICATION TO ACTIVATION UNDER 10 MINUTES

Evolution through Innovation

powered by  **aznresearch**

	Onfido	Jumio	AZNResearch
FACE RECOGNITION			
Age verification			
Gender verification			
Emotion verification			
FACE MATCHING			
Using biometric templates			
Using global biometric list (antifraud module)			
DOCUMENTS DATA VALIDATION			
Id Number verification			
Birth date verification			
Issue date verification			
Expiration date verification			
Country verification			
DOCUMENTS CLASSIFICATION			
Passport (International passport)			
Drivers license			

	Onfido	Jumio	AZNResearch
DOCUMENTS CLASSIFICATION			
National id			
Residential permit			
Voters card			
Biometric cards			
SSNIT			
Ability to add new African types			
MRZ CHECKING			
MRZ reading and extracting			
MRZ validating			
Comparison extracting document data with mrz			
DATA EXTRACTION			
Data tagging			
Key-value data extraction			
LIVENESS DETECTION			
Mobile version			
Web version			

	Onfido	Jumio	AZNResearch
VOICE VERIFICATION			
VIDEO VERIFICATION			
LIVE VIDEO CALL ACTIVE BIOMETRIC SCANNING AND VERIFICATION			
GLOBAL ANTIFRAUD			
IMAGE FORGERY DETECTION			
Double jpeg compression			
Copy-move forgeries			
CFA Artifacts			
Noise variance inconsistencies			
Blur & glare detecting			
BEHAVIOURAL ANALYSIS			
Biometric behavioural			
UserAgent verification			
VPN detection			
IP verification			

	Onfido	Jumio	AZNResearch
BEHAVIOURAL ANALYSIS			
Crawlers detection			
Bots detection			
Form filling analysis			
Temporary email detection			
GEOPOSITION VERIFICATION			
Browser (to branch) distance checking			
IP (to branch) distance checking			
GeoIP verification			
Countries matching			
DIGITAL FOOTPRINT			
ANTIFRAUD SCORE SETTINGS CHANGING			
COST*	1.8 eur	> 1.25\$	0.91\$

*Indicated prices are based on information available on February 20th, 2021

FEEDBACK MEDIATION

Reply directly to customers from FM center
Have private internal discussions
Keep conversations tied to feedback
Increase productivity with Rapid Response Templates
Forward feedbacks to designated resolvers supervisors
Automated escalated mediation to supervisors
Review engagement exit scores



REAL-TIME MONITORING

QoS standard assurance
Real-time benchmark monitoring
Real-time performance alerts
Adaptive process logic
Technology adverse effect prevention
Service engagement exit surveys



FRAUD PREVENTION

Active data harvesting
AI-powered behavioral analysis
Fraud detection
Bot detection
Adaptive fraud metrics
NPS manipulation prevention



ADVANCED ANALYTICS

Predictive logic
Trend formation and analysis
Market analysis
Customer satisfaction active metrics
Brand loyalty predictive analysis
Individual Performance KPIs

